

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Qiming Chen, et al.

Confirmation No.: 7356

Application No.: 09/464,311

Examiner: Akiba K. Robinson

Filing Date: 12/15/1999

Group Art Unit: 3623

Title: "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

Mail Stop AF
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
(X) No additional fee
(X) Other: Return receipt postcards (2) (fee \$)

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | |
|--|--|------------------------|--|-------------------------|-------------|---------------------------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES |
| TOTAL CLAIMS | 23 | MINUS | 24 | = 0 | X \$18 | \$ 0 |
| INDEP. CLAIMS | 5 | MINUS | 5 | = 0 | X \$88 | \$ 0 |
| [] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | + \$300 | \$ 0 |
| EXTENSION FEE | 1ST MONTH \$110.00 | 2ND MONTH \$430.00 | 3RD MONTH \$980.00 | 4TH MONTH \$1530.00 | | \$ 0 |
| OTHER FEES | | | | | | \$ |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EV 372469834 US

Date of Deposit 11/15/04

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

By

Typed Name: Jim Tidrick

Respectfully submitted,

Qiming Chen, et al.

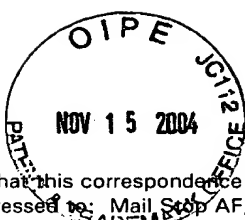
By

Keith D. Grzelak

Attorney/Agent for Applicant(s)

Reg. No. 37,144

Date: 11/15/04



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I hereby certify that this correspondence is being deposited with the United States Postal Service by Express Mail in an envelope addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.
Date of Deposit: 11/15/2004
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Typed Name of Person Mailing Paper or Fee: Jim Tidrick
Signature: Jim Tidrick

PATENT APPLICATION
DOCKET NO. 10991149-2

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen, et al.
SERIAL NO.: 09/464,311 **GROUP ART UNIT:** 3623
FILED: December 15, 1999 **EXAMINER:** Akiba K. Robinson Boyce
SUBJECT: "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

MAIL STOP AF
COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

SIR:

Amendment H

In response to the FINAL Office Action dated September 15, 2004, Applicants respectfully request reconsideration of the above-referenced application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.

Serial No.: 09/464,311
Case No. 10991149-2
Amendment H

EV 372469834